



Budleigh Salterton Town Council

CCTV Policy

Budleigh Salterton Town Council (the Council) uses closed circuit television (CCTV) images to reduce crime and monitor the Public Hall in order to provide a safe and secure environment for members of the public and staff and to prevent the loss or damage to property.

- The system comprises of a number of fixed cameras.
- The system does not have sound recording capability.
- The CCTV system is owned and operated by the Council and the deployment is determined by the Town Clerk under guidance from the Council.
- The CCTV is monitored by the Town Clerk and other staff as necessary.
- The CCTV Scheme is registered with the Information Commissioner under the terms of the Data Protection Act 1998 and the General Data Protection Regulation 2018 (GDPR). The use of CCTV and the associated images is covered by the Data Protection Act 1998 and GDPR. This policy outlines the Council's use of CCTV and how it complies with the Act.
- All authorised operators and employees with access to images are aware of the procedures that need to be followed when accessing the recorded images. All employees are aware of the restrictions in relation to access to, and disclosure of, recorded images.

Statement of Intent

The Council complies with Information Commissioner's Office (ICO) CCTV Code of Practice to ensure it is used responsibly and safeguards both trust and confidence in its continued use. The Code of Practice is published on the ICO website.

In areas where CCTV is used, the Council will ensure that there are prominent signs placed within the controlled area.

It is not possible to guarantee that the system will cover or detect every single incident taking place in the areas of coverage.

Siting the Cameras

Cameras will be sited so they only capture images relevant to the purposes for which they are installed and care will be taken to ensure that reasonable privacy expectations are not violated. The Council will ensure that the location of equipment is carefully considered to ensure that images captured comply with the Data Protection Act and GDPR.

The Council will make every effort to position cameras so that their coverage is restricted to the Council premises, which will include outdoor areas.

CCTV cameras are situated at the entrances to the Public Hall, Norman Centre and Council Offices.

Covert Monitoring

The Council may in exceptional circumstances set up covert monitoring. For example:

- Where there is good cause to suspect that illegal or unauthorised action(s), is taking place, or where there are grounds to suspect serious misconduct;
- Where notifying the individuals about the monitoring would seriously prejudice the reason for making the recording.

In these circumstances authorisation must be obtained from the Town Clerk.

Covert monitoring must cease following completion of an investigation.

Cameras sited for the purpose of covert monitoring will not be used in areas which are reasonably expected to be private, for example toilet cubicles.

Storage and Retention of CCTV images

The images from all cameras are permanently recorded and these recordings are kept for 28 days before being deleted. We will provide CCTV images to the police if they are needed for the investigation or prosecution of a crime.

Access to CCTV images

Access to recorded images will be restricted to those staff authorised to view them and will not be made more widely available.

Subject Access Requests (SAR)

Individuals have the right to request access to CCTV footage relating to themselves under the Data Protection Act.

All requests should be made in writing to the Town Clerk. Individuals submitting requests for access will be asked to provide sufficient information to enable the footage relating to them to be identified (e.g. date, time, location).

The Council will respond to requests within 28 calendar days of receiving the written request and fee.

A fee of £25 will be charged per request.

The Council reserves the right to refuse access to CCTV footage where this would prejudice the legal rights of other individuals or jeopardise an on-going investigation.

Access to and Disclosure of Images to Third Parties

There will be no disclosure of recorded data to third parties other than to authorised personnel such as the Police and service providers to the Council where these would reasonably need access to the data (e.g. investigators).

Requests should be made in writing to the Town Clerk.

The data may be used within the Council's discipline and grievance procedures, as required, and will be subject to the usual confidentiality requirements of those procedures.

Complaints

Complaints and enquiries about the operation of CCTV within the Council should be directed to the Town Clerk in the first instance.

Further Information

Further information on CCTV and its use is available from the following:

- CCTV Code of Practice (published by the Information Commissioners Office)
- Regulation of Investigatory Powers Act (RIPA) 2000
- Data Protection Act 2018

This Policy was last updated and adopted by the Council in March 2019.