

Q8 Do you have any suggestions which the Town Council could implement to improve your "High Street experience" during the COVID-19 crisis or ideas which encourage shoppers to the High Street whilst keeping social distancing guidelines in mind? Please list them below.

Answered: 285 Skipped: 86

Full, grouped, verbatim responses.

- *This is an issue not just for the Covid situation. It is time to implement a Town Management plan as set out in the Neighbourhood Plan Community Action EC2 (page 48).*
- *One way traffic system.*
- *The experience isn't all about shoppers. It's about keeping a community going. Stop listening to one small group of traders ...when we have an influx of people to the beach charge a levy at the beach car parks...use that to improve the area. Make a wider one way system via station road...if need to improve flow.*
- *Implement a temporary one way system on the high street and widen the pavement on the South side. This will not only allow enhanced distancing but also act as a trial for a permanent one way system.*
- *A one way system for traffic. It works in Sidmouth and Exmouth and then part of the road can be used for pedestrians.*
- *I think the high street should be 1 way from traffic lights in the direction to the beach. Using the coast road / Stourbridge Lane and station road as exit from the town. In an ideal world like would see the high street from lawn road to Angie's clothes shop pedestrianised.*
- *1. You should have stuck to your guns and had a one way system albeit in the other direction. This is still a good option. 2. Pedestrianised high street during shopping hours with exemptions for disabled and cyclists. 3 signs as suggested above are no good. Topsham has them and no one takes a blind bit of notice.*
- *I liked the one way idea with wider pavements but the one way should be from the traffic lights towards Lime Kiln. There are no bus stops on the High Street so the bus could go via Station Road and drop off by the Town Hall. The narrow pavements are not safe as the standard of driving in Budleigh is shocking.*
- *Make the High Street one way to all vehicles & cyclists. But make the one way system to allow traffic to enter the High Street from the traffic lights (the opposite direction to the town councils proposal) Allow parking on the High Street for disabled badge holders only.*
- *Introduce a one way traffic system and stop all but disabled parking in the town.*
- *Bearing in mind Covid and longer term - Personally I think the one way road was a good idea but it was proposed to go the wrong way. Apart from social distancing the high street will continue to be an issue because it's too narrow for 2 cars and during busy periods it's ridiculous with people driving up pavements and not giving way. I would like to see it one way or pedestrianised so that the shops can use the areas outside the front of their shops. It would make it more interesting and pleasant for both locals and visitors.*
- *Make the high street one way to traffic and widen the pavements*
- *I liked the idea of one way traffic but it would work so much better flowing the other direction than was originally muted. May be get more positive acceptance.*
- *I would like to see the high street made one way for car and cycle traffic, a separate cycle path could then be provided and pedestrians could have wider pavements. If traffic ran into town and towards the sea from the station road traffic lights shops would still get their passing trade and a friendly and more relaxing shopping experience!*
- *Making traffic one way safer if you have to go onto the road to remain distancing.*
- *Running a one way system down the high street would really help. But the diversion needs to go down the high street and out on the beach. Not the detour that was suggested originally.*
- *Introducing a one way traffic system or pedestrian only hours from 9-4, or whenever footfall is highest.*
- *crazy to have two way traffic in this narrow road narrowed even more by parked cars. If a car comes up when one is already coming down, risk one of them will climb on pavement, i have already been hit by a wing mirror as a car did this*

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- *I don't think making the high street one way was a bad idea, but it makes more sense to have the direction of one way into the town, as this naturally funnels traffic through the town to do shopping and get to the beach, which I'm theory should improve footfall through the high street. Removing of the parking in the high street would allow for wider pavements, but I see the value in the parking as I use it myself. It is also of value parking to the elderly, disabled and those less able.*
- *I think the one way system for traffic was a good idea but that the traffic should have been going down the high street as it makes more sense in this direction. Perhaps there could be a few parking spaces on the high street just for disabled people. Two way traffic has never worked on the high street, whatever the traders tell you!*
- *Make a one way traffic system where by the traffic comes down the high street and on through fore Street and then round the seafront and back round stoneborough and station road to the lights.*
- *I think it is essential that the high street is made one-way for vehicles and the pavement of the beach side widened. The free car park in brook road, and the spaces outside the bakers, should be made disabled spaces. Consideration could be made to applying this between 08.30 and 18.00, to allow delivery vehicles access. I think the one-way makes more sense if the flow is from the traffic lights down.*
- *- One way traffic towards the seafront. - Putting up 30min parking signs - 7.00am - 7.00pm 24hrly on High st. - Permanent speed bumps.*
- *I think a one way system for cars is a good idea, from West to East*
- *I though some sort of one way proposal could be revisited as this would prevent traffic mounting pavements and allow more pedestrian confidence. However removing parking completely from Fore Street is not something I would welcome.*
- *I like the one way pavement idea. I tend to avoid the High Street at the moment - there are just too many people and not enough awareness . It's a pretty unpleasant experience these days.*
- *Even without Covid the high street is unsafe, with poor driving and parking practices. Personally I am in favour of a one way system for cars.*
- *Slow some parking for disabled drivers only. Stop two way traffic. Make it safer for pedestrians to cross. Single file walking. Polite messages for consideration to others. Stop people socialising outside shops.*
- *One way.*
- *One way system*
- *One way traffic system in the High Street.*
- *I like the idea of a one way traffic system through the high street, but retaining all the current car parking spaces. This should allow space for pedestrians, traffic and those who wish or need to park.*
- *One way road . Widen pavements both sides with temporary barriers. Example Magdalen Road Exeter. None of their locals complained & implemented at lockdown. Budleigh have done absolutely nothing. Who runs this town . Council or shopkeepers !!!!! 🤔*
- *I think we should have taken a leaf out of the book of other towns which put in temporary safety provisions early on during the crisis. I'm very disappointed with the slow reactions here. Instead of consultations sensible measures should have been put in place and I'm sure most residents would accept the need for them to help protect us. Long term changes could then be discussed and planned in light of what we felt we could all live with comfortably.*
- *Make the High Street one way for cars.*
- *1. A one-way traffic flow on the High Street. 2. No High Street or Fore Street Parking, except for loading and unloading. There are plenty of car parks in Budleigh after all. 3. A 20mph limit everywhere in Budleigh, except maybe Salterton Road and Coastguard Road, which could be 30mph*

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- 1. Truck deliveries to shops to be minimised during busy shopping times 2. Re-consider a one-way system for High St
- A one way system for cars
- If the pathways were to be widened and made a one way system there should be another free car park at the end of the high street to encourage more shoppers to enter the high street
- Reduce parking and widen pavements and introduce one way traffic between Cliff Road and Rolle Street. The problem with making the High Street parking for disabled users is that the system is widely abused by blue badge holders - if they are too disabled to walk 50 yards they should use a taxi. The town council has a positive and enlightened policy on free parking.
- One way system for traffic. OR pedestrianise High St. Between 2pm and 6pm. Let the visitors actually window shop. Take courage shop keepers. Give it a go but not in mid winter.
- One way street. Traders are blind to the fact that wider pavements encourage browsing and one way road is safer
- One way system. In, as you come from West Hill, out the seafront.
- One way Remove curbs and pretty stonework showing where the pavement should be Keep free high street parking
- I had heard that a one way traffic system was being considered. Good in principal but turning left into Station Road to bring cars out for a dangerous right turn onto East Budleigh Road would be foolhardy. This turn could be used to access the Station Road car park but not for a main route into the town. Wearing masks on the High street would make things easier.
- Maybe make High Street one way as cars fighting to pass one another tend to get too close to pavements sometimes causing pedestrians to move over to avoid being hit by wind mirrors
- Making the high street one way for cars as there can be a lot of congestion where you get cars going in both directions trying to get past the parked cars as quick as possible. Putting free for 20 minute spaces in Roll Mews car park. Even having market stalls somewhere on high Street on a Saturday to get people in to town.
- Implement rejected one way system and make ALL car parking free of charge.
- Take all cars away from the high street and implement a one way traffic system
- One way road traffic to give pedestrians room to spill onto the road. Parking for cars.
- One way system for traffic but going towards the seafront
- Make High street and Fore Street one way for vehicles or at least one way to HGVs to stop them turning round and driving twice up & down the High st.
- Make the traffic one way
- One way into town with parking on the left and then out of town along beach and around to traffic lights to leave Budleigh.
- One way traffic system in high street: up from beach end and turn left at lights from Exmouth end
- Making the high street one way and widening the pavement, alternatively pedestrianise the high street making the area overall a safer environment enabling ease of social distancing, parking already exists for abled and disabled at both ends of the town, it's a no brainer!!!
- What happened to the idea of implementing a one way system for cars.....and widening the foot paths temporarily?
- Reduce high street parking and divert the traffic one way down the high street and back up behind the shops.
- Free short term parking in the car park opposite Tesco. The fact is you need to make the high street attractive to walk through and that means reduce vehicle volume. I would consider a one way system which I know is controversial. Or look at traffic lights for the full length of the high street meaning single stream traffic and no cars squeezing past each other or mounting kerbs. Maybe even implement it during the summer when higher traffic volumes expected

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- *If you insist on a one way system make sure it goes from West Hill, straight down the High St towards Lime Kilm. So the majority of the traffic passes the shops*
- *Don't let cars up the high street or make it a 20 zone with community speed watch*
- *A one way system for traffic would be good . It is often blocked and it is causing road rage and anti social behaviour . The pavements need urgent repair*
- *Traffic one way system as the vehicles are Drizzly close and sometimes mount the pavement in order to pass on the existing traffic system*
- *Implement one way traffic*
- *Impatient drivers are a problem in the High St, with or without the Covid situation. If people are not prepared to wait and let cars through then someone often has to mount the pavement. Either do away with the on street parking, which won't be popular or instigate a one way system for traffic which was proposed recently . This won't be popular either. It's a dilemma.*
- *One way traffic system and no parking on the high street.*
- *One way traffic and no parking on the high street*
- *Widen the pavements, restrict speed and implement one way traffic.*
- *Traffic should be one way but still keep parking. Its very dangerous with cars going both ways.*
- *Would not support pedestrianising the high street it would kill the town. Would support one way traffic but only if it went down the high street from the traffic lights.*
- *support the local shops and be responsible for your own welfare. If one way it needs to travel east to west. All the traffic diverted would have to come down station road to east Budleigh where the junction is very dangerous and would cause an accident. Many people won't bother coming back into the town*
- *Make north side pavement wider*
- *Wider pavements. Slow the traffic right down . Consider making the traffic one way. Allow parking on the High St only for disabled and deliveries. All shops to have notices about mask wearing.*
- *Mark the road as shared space, so it is free for people to walk down , warning cars they have to crawl behind pedestrians as needed. Signs telling people they must socially distance while walking down the pavements. Consider making road one way to enable its safe use to be more easily marked.*
- *We have lots of vulnerable residents in budleigh, young and old, the tourists make it hard to social distance on the High street and I have been forced into the road with my child.*
- *? Temporary traffic lights on high street Barriers to make pavement wider outside coop and no parking opposite the barriers*
- *Signs saying walk in single file so people can pass safely*
- *Extra bollards in High Streetto prevent driving over the footway*
- *A widened pavement outside co-op with the opposite parking bays removed, and a priority for one way of traffic going through a narrowed gap could be beneficial.*
- *Stop people parking in thehigh street. It would be great if it could be pedestrianised.*
- *Make the pavement one way*
- *Much wider pedestrian areas or full pedestrianisation with out of hours delivery times and a special area for disabled drivers*
- *Give precedence to pedestrians. Modern cars are now too wide for safe two way traffic in the High Street. Banning though traffic, except for specified delivery times, would make the street a much more enjoyable shopping experience. The proposed one way system should be reconsidered. If the High Street is too thrive radical solutions are needed.*
- *Pedestrianise the area and have deliveries at certain times only.*

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- *Pedestrianise the high street. If there is concern from the traders to implement on some days. Points to note: the Xmas Open Evening is a great success and to maintain the free car parks to compete equally with Tesco's.*
- *In nearly every town I've lived when pedestrian areas only are made they work despite opposition from some people and traders. Change for the better is a good thing. Think about shoppers more than traders*
- *Additional posts on the southern pavement to prevent drivers mounting the walkway*
- *The traffic situation in the High St in chaotic at the best of times, the road is simply not wide enough with the existing parking to allow sensible 2 way traffic, this results in drivers mounting the pavement etc. The prior proposed 1 way system was opposed by a small percentage of Budleigh's population and so sadly didn't happen. This should be looked at again. Another idea would be to pedestrianize the High St (at weekends?) to allow safe shopping. An outdoor market could be introduced to encourage visitors who could park in the many existing free and paying car parks. Cafes could have seating outside. Budleigh needs to wake up and embrace some positive change!*
- *Deliveries should be made out of opening hours as should shelf filling.*
- *Make it pedestrian only*
- *make the town centre pedestrian only*
- *Could you do a farmers market style market every week where people from the shops have a stall? So it's outside and they select certain things to sell but people feel happier buying because it's outside in an open space? Otherwise encouraging shops to offer a delivery service would help to get people to spend their money in the town who are otherwise too afraid to venture in.*
- *The suggestions in question 7 would not solve the problem which is not the walking shoppers but the traffic. Above all I would like to see the High Street pedestrianised during the summer months. It is frequently chaotic and dangerous. There is too much traffic going into the High Street. Signs indicating the 'through route' i.e. avoiding the High Street have been overgrown by vegetation. Restricting the size of vehicles entering the High Street 10 mph speed restriction*
- *The solution should come after the problem - not before it. The problem is the dangerously narrow sidewalk. So First, we should widen this pavement - then the solution would be studied by the Council and traffic experts.. Your one-way idea was good (especially as a "trial") Even the traders would agree to a wider footpath! Thank You for listening. ***
- *The middle section from just below Feathers to Staddons could be pedestrianised or made one way but don't divert traffic away from high street as still need to encourage visitors*
- *Traffic-free days? Some towns have done away altogether with pavements and find that traffic moves much more slowly if it has to share the space with pedestrians and outside cafe tables etc.*
- *A priority to oncoming pedestrians will only work if there are 'passing places'. The 'blue badge scheme' allows for disabled parking on yellow lines. On current experience of public behaviour, a 'one way' system on each side is unlikely to be respected and will lead to incidents*
- *Pedestrianise the High Street, it is so dangerous @ the moment & impossible to Social Distance unless you walk in the road & risk being injured. The volume of traffic thru the Summer & even now travelling thru the Town has been unrelenting & travelling far too fast.*
- *1. Make it completely traffic free and allow cafes to put tables and chairs outside, creating a relaxed and inviting place for people to meet and thus encouraging people into the town and shops. It would also become the perfect place for things like the monthly farmers market and other social events. 2. Make it one way for traffic. 3. Some zebra crossings so people can cross safely. 4. Free (or greatly reduced) parking for up to 1 hour in the current Pay and Display car parks. 5. Ban all parking except for disabled parking in the High Street.*

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- *You could put some more posts on the pavement from the Hospiscare charity shop along to the Coop, which seems to be the place where cars will mount the pavement. Also take out a couple of spaces halfway along the high street for an extra pull in area for cars to give way and make it a no parking area in any circumstances, somewhere near the Chinese takeaway (opposite the Coop). I don't agree with giving more options for disabled parking as they have the option of parking on yellow lines anyway. Maybe put some markings on the pavement for people to keep left, this will then enable the people nearest the road to be able to see any oncoming traffic and step out when it is clear. The most difficult thing I have found is people walking side by side on narrow pavements, and even on the wide seafront pavements, and not leaving others space to pass safely. But in the end people will just do what they want regardless of how many signs you put up.*
- *ensuring A-Frames and any items for sale are not placed on the pavements.*
- *The High Street should be pedestrianised either all day or between 9.00 and 4.00*
- *I am sure you have considered making some, or all, the High Street a pedestrian zone. That would solve social distancing, enable shops/cafe's/pubs to have some outside selling space/tables and create a much safer more enjoyable environment for all.*
- *Pedestrianise the High Street. All day or part-day. Temporary or permanent.*
- *Narrow pavements + motor traffic = irresolvable problem with or without Covid. Pedestrianisation needed.*
- *Pedestrianised high st*
- *Pedestrianisation during summer months (with a sensible diversion around Brook Road and Queen Street) to allow a 'cafe culture' and establishment of al fresco dining.*
- *Remove the parking on the high street and widen the pavement, put traffic lights each end*
- *Stop parking opposite the Coop which appears to be th major bottleneck for pedestrians*
- *Pedestrianised high street Lower rates to encourage independent/ more interesting shops Actively encourage more shops into the area - clothes shops, shops to encourage tourist visits, encourage footfall Monthly food street market/ farmer's market in the high street Restrict any further charity shops - no rates, no additional money brought into local economy Look at other high streets to gain ideas, eg, Bude, Frome - lots of nice shops - mix of chains and independent Grants to make existing high street shop fronts more attractive Flowerbeds*
- *Placing some posts at intervals on the pavement between the hospice shop and Elisabeths hairdressers to prevent vehicles mounting the pavement.*
- *Anything will be an improvement on the current situation. Changes are very delayed in being implemented. As a family, we are using the high street less to avoid the congestion on foot. This makes me sad not to be supporting our local businesses.*
- *Pedestrianize the high street at its busiest times of day as they do in Totnes*
- *Pedestrianise the central section of the high street, have space for market stalls, space to browse, benches to sit on etc. Plant some trees. It would encourage people to spend more time in that area rather than just going to get the things they need and create more business opportunities and outdoor opportunities with stalls as many people are preferring the open air. More like to look in shop windows too if having a drink on a bench etc.*
- *Maximise car and pedestrian access and minimise through traffic. So...make it one way with a narrower road, with many speed bumps. Increase pavements and have as much curb side parking as possible.*
- *No smoking outside The Feathers, Slice of Lyme and the Indian as this encourages people to block the pavement.*

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- *To be honest I'd make it all pedestrianised. Make the car parks at either end free of charge and I'd limited the time to 3 hours in each. It's just currently abused by people who don't need to park so close to the shops. And why is the car park at the public hall still nearly full at midnight. Isn't it suppose to be for shoppers*
- *Traffic free Saturdays/Sundays to encourage more people to shop and with more space to walk. Cafes allowed to have tables outside on traffic free days. Traffic free on Farmers market day. Encourage people to do more of their coffee drinking and shopping outside. Or fully pedestrianise high street with park and stride scheme. Drop curb and car free section midway up the high street to facilitate crossing for wheelchairs and pushchairs - perhaps a pedestrian crossing. Would make it easier to cross the road if one side is busy. Even if the high street is made one way only this will only give a very small amount of extra width for walking. Deliveries early or late to reduce congestion. Town needs to be much more pedestrian and cyclist friendly. Walking and cycling to the shops needs to be encouraged, so we all get healthier (myself included).*
- *No driving through high street, keep only for pedesttians and allow on street tables and chairs for cafes.*
- *Give pedestrians priority*
- *Stop the traffic and make it pedestrianised*
- *Create a few 'laybys' on the north side of High St, by removing groups of 2/3 parking spaces, thus creating passing places for conflicting traffic. This might help prevent vehicles mounting the pavement on the north side (and thus endangering pedestrians) in order to pass those heading in an easterly direction.*
- *Close to traffic Saturday AM*
- *You could widen the pavements with temporary bollards along certain sections - losing some, but not all parking, and perhaps keeping 1 or 2 loading / passing bays e.g opposite the co-op so the large lorries delivering to shops are able to continue to do so and two way traffic can remain. It is worth considering additional permanent bollards on the south side pavement to prevent drivers mounting the kerb when trying to pass (this happens even in "normal times" and is dangerous)*
- *Pedestrianizing High Street from 10 am - 4 pm and allowing loading and disabled parking only (e.g. like Woodbridge in Suffolk, which has won awards). Or, traffic calming measures and one way system from Station Rd towards Fore Street, plus wider pavements.*
- *Yes the whole high street should either be pedestrianised or one way.*
- *Make the road pedestrianised to encourage people to enjoy the space think of planters social space for the future whilst looking at COVID measures think about the future and ensure it will be a space that can be utilised by many*
- *Have bollards in road outside the Co-op so pedestrians can walk past safely. Signs need to say why to slow down*
- *Pedestrianise the high street*
- *Pedestrianise the high street and have disabled parking by the lawn only. Or One way traffic*
- *Traffic system between The Lawn and Chapel street to stop vehicles mounting the pavement. People to walk no more than 2 abreast.*
- *A sign each end of the high street asking car drivers to slow down so that if individuals are stepping into the road whether to pass each other or to cross It will make it safer for them. Ideally 10 mph up through the high street where the shops are.*
- *Signs which restrict the speed of cyclists backed up by strict enforcement and fines.*
- *Install the road narrow signs that say traffic from the traffic lights has priority (the one with a black arrow and a smaller red arrow £*
- *I would really like to see drivers drive more slowly as people do tend to step out into the road to*

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- keep a safe distance from others.*
- *The on street parking is vital for the shops, calming traffic by slowing it down would be a way forward.*
 - *No traffic! *** anonymised*
 - *I think the one way system for pedestrians would be a fabulous easy way to solve some of the problems. Would probably require a 'Marshall' or someone to explain it to pedestrians initially but like all things it will get easier over time. We are moving into a different time now where holiday maker numbers will reduce but the weather is likely to change. People won't want to be queuing outside shops in the rain. Maybe we need to think outside the box to provide some shelter outside the busiest shops to help this issue. I doubt that we will be returning to any sort of normal for at least 2 years so long term plans need to be drawn up now ASAP. As for the traffic through the town we already have a system where most considerate drivers coming down the hill wait at the junction where gingerbread and Elisabeth is for traffic to drive up the high street with a similar wait point by Taj Mahal/ Staddons. This would be the perfect place to install temporary traffic lights ensuring that there is only ever one stream of traffic using the road at any time. This solution would stop drivers driving on the pavements and getting too close to pedestrians. It would also allow the continuation of short term parking outside the shops. An essential aid for the high street businesses. Remove the parking and a lot of people won't be able to 'pop in' to a shop to get what they need. We should also consider a loading bay for the shops as this is one of the biggest problems on our high street currently. I think pedestrianizing the high street would have a detrimental affect on already struggling businesses as would just making the high street one way which would potentially lose half of local custom as they would be diverted away from the shops. We have a high street system that already almost works and has the potential to work properly by installing some temporary traffic lights. I think this would be easy to achieve quickly and provide a short term solution. I would also think it would be a lot cheaper in terms of traffic calming alternatives, signage etc. Maybe trialing it does a few weeks ASAP to see how effective it is? Anyone doing roadworks appear to be able to install traffic lights at almost a moments notice. Thank you for taking the time to survey the town and looking at ways to protect pedestrians and the businesses.*
 - *Signs on the pavement indicating safe distances. Better traffic enforcement, especially for those who don't seem to understand the Highway Code and who force their way down the High Street against oncoming vehicles (who have right of way as parking on the north side obstructs those coming from the traffic lights). Traffic calming measures - 20 mph signs painted on road; road humps to cut speed, red tarmac).*
 - *Better marking of 20mph speed limit, e.g. Speed sensing signs, pairing of speed limit on roads (not just the High St) Enforcement of 20mph speed limit. Signs reminding eastbound vehicles to give way to traffic coming up the High Street.*
 - *Speed humps in the roads*
 - *Humps in the road to slow traffic and allow people to cross .as per near the small Tesco and the Strand in Exmouth . Speed of traffic in and around Budleigh is an issue and makes any efforts to leave a pavement perilous. East Budleigh Riad is another example*
 - *Traffic lights at both ends of snail up area to discourage drivers trying to negotiate he barrow width of road which causes huge danger to pedestrians on coop feathers side of road*
 - *Traffic is not keeping to 30mph as you get into Budleigh. Motor bikes With loud exhausts purposely speed in low gear causing noise pollution. This needs to be addressed by Town Council.*
 - *Road signs at both ends of High Street asking drivers to give way, both ways.*
 - *speed bumps on the high street road - three between Hospiscare and Pebble gallery should do it.*

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- *Traffic lights either end of High Street allowing single file travel. The previous proposed 1-way system is totally unsuitable.*
- *10 miles an hour Speed limit*
- *Sign for traffic at each end of high st to be patient and give way if vehicle already moving up or down*
- *20 mph speed limit through town.*
- *Maybe follow co-op example with traffic light system above door*
- *1. Discuss ineffective 20mph speed restriction.*
- *Give way traffic signs either end. Visitors don't know they need too.*
- *Give way signs at either end of the high street.*
- *Make the car park opposite Spar free.*
- *Disabled parking with very limited parking time opposite supermarkets*
- *Free parking out of season on the seafront - many people (particularly with larger vehicles) used to use the two hour free parking on the seafront. Now it is permit holders for super wealthy households that have parking. One way pedestrian system makes sense or designating the high street mixed use like Exeter City Centre. Relaxing parking or offering free parking on the seafront would be an easy and obvious thing DCC could do. Radical - The Green is a big space could more space be taken for landscaped parking?*
- *Free car parks. Pedestrian high street. Trolleys to take shopping to cars.*
- *Ask CoOp to improve the ease at which it lets shoppers enter. Remove 6 parking spaces from opposite the CoOp and prevent disabled drivers from parking there to improve traffic flow. Introduce new parking spaces at the wider bit near The Rowan Tree. Introduce speed humps either side of the new parking gap.*
- *Have time zones permits where we had to apply for them. So many could only shop in 2 hour blocks. Eg I would be asking to be able to shop during 14-16 hours daily. No time zone restricted. Everyone could apply for a zone that suited their life style. Visitors wouldn't of course be able to get one, and the town needs adhoc visits*
- *Free parking is essential*
- *Less parking on the High Street so that pedestrians are not forced off the pavement. Lower car park charges for winter. A shuttle bus from Limekiln?*
- *Stop ALL parking on double yellow lines on the High Street - including blue badge holders who are a menace in Budleigh. The fact that you can park somewhere doesn't mean you should. This also applies to the town end of the sea front which is often reduced to a single lane by blue badge holders.*
- *Please please put signs up asking drivers not to park on both sides of the high street. I have witnessed several times a disabled driver to pull up ,for example outside the co op and pull up 2 wheels onto the pavement and leave the car. I have previously challenged a blue card car about this and was told I'm disabled I'm allowed to park here.. something must be done about this.. as these drivers park all over the town in very inconvenient places..can they be issued with guidelines*
- *Do NOT remove parking on the high street as this is essential for businesses and elderly and disabled drivers*
- *Keep the High Street as it is for parking. Always park there or in a side street for quick shopping like paper, pharmacy, butcher etc. Wouldn't come in if have to walk far so current quick parking encourages lots of quick shopping for essentials and works for returning as spot shops I want to explore.*
- *Possibly some parking spaces taken out of higher street to offer widening for passing points by key stores*

Q8 Do you have any suggestions which the Town Council could implement to improve your "High Street experience" during the COVID-19 crisis or ideas which encourage shoppers to the High Street whilst keeping social distancing guidelines in mind? Please list them below.

Answered: 285 Skipped: 86

Full, grouped, verbatim responses.

- *Priority for the disabled might be good as queueing, if infirm, can be onerous.*
- *Free parking out of season*
- *Please stop cars parking on corners, especially if they have blue badges. They are guilty of obstruction. The people of Budleigh are grown up enough to keep their distance without having signs telling them to do so.*
- *I understand High Street parking is an issue, but I often have to carry heavy parcels into the Post Office and I need the spaces opposite the Co-op, so please don't do away with those! I did not like the one way system that was proposed in the spring as I thought 1. beach-going visitors would take the short cut to Lime Kiln car park through Stoneborough Lane where there is no pavement; 2. visitors would not see the shops until they were leaving and 3. there would be accidents at the junction between Upper Stoneborough Lane and East Budleigh Rd, because cars entering the town from the left have to swing out to avoid the cars that park opposite the turning and may be hit by cars turning left towards East Budleigh. But perhaps a combination of slowing traffic and a one-way system in the opposite direction might work next summer.*
- *I don't want to see the high street parking go in a lockdown. I got 90% of my shopping there and I also shopped for 2 other sets of people. I limited my trips to 2x weekly shops to limit my trips. I could not of survived without the high street parking as I had heavy bags.*
- *A passing place for vehicles in the centre of the High Street that would only take out a couple of parking spaces but would prevent the log jam created by vehicles trying to pass in narrow sections of the road.*
- *Keeping car parks free*
- *Make Carpark opposite Tesco free and remove parking on street btw gingerbread and staddons where road is thinnest. All other parking in high st for disabled only*
- *Some shops/pubs appearance from outside is very disappointing. Weeds on pavements, flower boxes and baskets with dead plants in.*
- *Keep a mix of shops & businesses attractive to shopkeepers & customers alike by offering loyalty for local shoppers?*
- *Make vacant shops look presentable*
- *Better promotion of the town in general*
- *Bunting and cheery looking*
- *Maybe a shop local loyalty scheme between all high street businesses to encourage people to keep shopping g*
- *Open the toilets*
- *Have a concentrated effort to make sure its clear that 'ALL' shops are open for business. we need more 'useful' shops.*
- *More useful shops selling food. No more coffee shops.*
- *Need more choice of shops. Lots empty.*
- *Ask shopkeepers to keep their frontage looking smart. For example the Feathers front looks unloved, weeds badly maintained window boxes.*
- *A one-way pedestrian system would help keep pedestrians socially distanced*
- *One way pavements with LARGE Arrows.*
- *Discouraging groups of people talking on the pavement*
- *signs on all shop windows to remind you to wear face mask and keep your distance*
- *Sign like - we are a socially distancing town - on lamp posts, shop windows, if owners happy A standard sign in every shop like - face covering required and use of hand sanitiser in shop required*

Q8 Do you have any suggestions which the Town Council could implement to improve your "High Street experience" during the COVID-19 crisis or ideas which encourage shoppers to the High Street whilst keeping social distancing guidelines in mind? Please list them below.

Answered: 285 Skipped: 86

Full, grouped, verbatim responses.

- *More challenge to people who aren't keeping a social distance or wearing face masks - whenever I have, politely, asked someone to keep a safe distance, it has not been well received and I now avoid using the shops as much as a result*
- *Signage asking ALL people to wear a mask whilst in the High /Fore St. i.e 'You are entering a masked zone'.*
- *Signage to remind pedestrians not to walk in road but to cross and use pavement on other side if pavement is busy.*
- *Clear signage*
- *Emphasise 2metre spacing and 'have you remembered your mask' posters*
- *Suggestions as indicated in response to Question No7. It is hard not to stop and speak sometimes with someone you haven't seen for sometime and that interaction is essential for the well-being of all. Maybe restricting deliveries to certain times of the day and large vans/vehicles as they do cause congestion and visibility.*
- *Helpful signs as visitors reach the outskirts of the town regarding safe distancing, narrow roads which need care in traversing, indication of loos open and facilities/shops available. For Locals big reminders of the requirement to self distance and watch for other people..Reminders that there is an elderly population who may not be so agile.*
- *The chance of catching covid if wearing a mask and walking past someone is exceptionally low (my husband is medical so that's not just hearsay) It would make more sense to make the high street a "mask wearing" zone so less panic about distance*
- *Make wearing face masks compulsory in the high street area as well as In shops*
- *Some older people can be very rude*
- *Encourage shops to have delivery systems in place. The elderly use cars to shop as their shopping can be too heavy. During lockdown I was shielding due to cancer the shops in the high street were marvellous and kindly delivered I would like to praise the crusty cob, Spar the veg shop, the fish and chip shop and the hub was wonderful collecting post and prescriptions I will be eternally grateful fo everyone's kindness*
- *Signs saying, Please be respectful to other pedestrians and keep your distance*
- *To keep moving and do shopping rather than use the High Street for casual recreation or social gathering, So minimal time contact with others is as imp. as distance*
- *Many are completely disregarding social distancing, both inside and outside shops. Anything that could be done to combat this would be welcome. I'm also unhappy with the number of disposable facemasks being used, and the implications of this for the environment. A town wide campaign to encourage people to use re-usable masks would be good!*
- *Walk down one side of the High street up on the other side*
- *No as I haven't been able to get to Budleigh but am thinking of coming soon if the situation remains the same as I enjoy shopping and the seafront, and have missed visits.*
- *Social distancing is about people's attitude towards one another rather than signs and another layer of restrictions those so minded will always ignore.*
- *Ask couples to walk single file. Keep dogs on short lead Ask people with buggies to keep in single file*
- *Ask people to stick to the rules .*
- *As we have have many visitors, put large polite notices in town and on the sea front and even along the Otter banks asking all to respect our town and countryside including requests to take litter home.*
- *Remind shoppers to keep their distance and respect others space. Remind shoppers to wear masks and wash hands regularly*

Q8 Do you have any suggestions which the Town Council could implement to improve your "High Street experience" during the COVID-19 crisis or ideas which encourage shoppers to the High Street whilst keeping social distancing guidelines in mind? Please list them below.

Answered: 285 Skipped: 86

Full, grouped, verbatim responses.

- *More signs on the pavement to keep your distance. No parking in the high street and pedestrianise the road which will keep shoppers in the town longer and shops will benefit from more trade*
- *It would help if some of the shops considered welcoming customers! Some are fantastic, most are very good but some are, frankly, rude!! Otherwise it might be helpful to consider a white arrow/red arrow traffic sign as cars enter the main body of the High Street at each end to ensure single file traffic through the High street. Locals know to do this but visitors can be unaware of the narrowness of the high street and try to pass cars coming in the opposite direction. ? Plus a speed limit of 5 miles an hour. An alternative - temporary traffic lights that work as well as the main lights. all these could be removed once the virus problem is over. Then a temporary barrier could be erected along the co-op/butcher side of the road to allow a stepping into the road passing place for pedestrians. (but that might causes issues for larger vehicles such as delivery lorries) The main problem is not so much quickly passing people on the pavement but trying to navigate some people who stop and chat to each other, walk two or three abreast or passing the queues to get into the shops.*
- *The Salterton High Street can be difficult when too busy but common sense allows pedestrians to keep distance.*
- *Most people in Budleigh are Covid aware and polite. The fact that people regularly cross the road actually slows traffic down. Cheerful, welcoming or amusing "please wait your turn" signs are all that is needed for entry to shops. With regard to Disabled Parking spaces, 2 max would be sufficient as Disabled people may already park on double yellow lines.*
- *Two meters and one way stickers in shops that are bigger and only a set amount of customers in shops to be able to social distance, co op is good although you still get people who can't read signs.*
- *Signage is good but not physically altering pavements and such.*
- *I believe the tourist show no regard for social distancing. Now it's the end of the Summer things should become more secure and safe as locals adhere to social distancing measures on the whole.*
- *I don't think any of the suggestions in point 7 are necessary. It would be yet another waste of council resources on signage that people would ignore. Simple advice that people should wear masks in a congested area might help but otherwise I wouldn't bother - there is very little evidence to suggest any danger when outside anyway.*
- *People actually keeping there distance*
- *I think local people are more inclined to social distance. Visitors seem to leave that behind sadly.*
- *Signs welcoming people to a Covid-safe shopping street would be good.*
- *As above... common sense*
- *Traders should not suffer from implementation of social distancing measures - people will always shop when they need to & some STRICT ENFORCEMENT of these rules should mean more rather than fewer people will feel safe to shop here.*
- *Educating people so they understand how far 2 metres actually is*
- *Encourage people too cross the road to avoid congestion.*
- *Main high street needs to have the right ion way arrows for side without parked cars.*
- *DO NOT make the high street one way*
- *Biggest problem is people stopping to talk on narrow paths...suggest they move out of the high street or go to a cafe. Most people in budleigh are good about social, distancing, it's a very few who are not so considerate at times....would welcome a high street without cars myself*
- *You will never have a solution that will assistbin social distancing, its every individual's responsibility to maintain as best possible*

Q8 Do you have any suggestions which the Town Council could implement to improve your "High Street experience" during the COVID-19 crisis or ideas which encourage shoppers to the High Street whilst keeping social distancing guidelines in mind? Please list them below.

Answered: 285 Skipped: 86

Full, grouped, verbatim responses.

- *NOT too many signs- especially negative ones! Budleigh already has a lot of negative signage! Polite smiley face signs asking people to respect distancing but also to encourage the use of local shops. Pleasant signs regarding the use of masks (most important and not employe by many - STILL) Evidence is still the risk is in enclosed spaces for a time of 15mins at least with no face coverings -NOT simply walking past someone in the street. Traffic light system some shops have is good. Perhaps some gentle words by shop assistants when customers are talking at checkout point necessitating others to queue (especially in Coop....) explaining others are waiting..... The main problems are within shops rather than in the street except when queues build up on the street which perhaps needs to be discouraged if possible.*
- *Keep calm and carry on.*
- *Extremely opposed to a one way Traffic system.*
- *Things are fine as they are!*
- *Listen to the people who live there. Don't introduce 1-way for cars - carnage. Keep the FREE car park by the PH & use your data of free Xmas carpark usage of the other carparks to see how much more people are willing to spend in the High Street if they don't have car parking fees to fork out!! If you lose the businesses you'll lose your business rents, the High Street will die & no-one will visit at all, so it won't matter that you fleece the public for car parks as they won't have a need for them. Make free parking a trial test instead of spending a fortune re-directing traffic around a nonsensical 1 way route, bet you'd have the High Street businesses on side for a change too.*
- *Keep things as they are*
- *Use common sense. Town will have fewer pedestrians soon in any case*
- *Covid is hopefully a temporary status, that is serious but public awareness of how stay is widely known. The number of visitors to our town has been superficially inflated and therefore it would be a shame to make any permanent alternations to the high street that could inenvertly risk high street trade.*
- *Maintain free parking in present areas. Do not set up up laborious one way systems for traffic but ensure that present parking restrictions and time limits are respected. NB In answering Q.2 it allowed only one response, but I also cycle frequently to go shopping and take the car for heavier items.*
- *The High Street is now very quiet so little point. A website and marketing campaign would help.*
- *Please think extremely carefully before implementing any measures which might have the effect of deterring people from accessing the town and its amenities.*
- *Leave alone*
- *I don't think we need to make any changes- generally people are sensible and respectful- those that aren't won't pay attention to revised rules anyway.*
- *This is not an issue*
- *Do not use a one way system, I live in Bude and they have this and it does not work at all, rarely anyone follows it and with a pram it is extremely difficult criss crossing over. I visit Budleigh regularly to visit my parents and I am originally from there. As Winter sets in the amount of people will become less of a problem.*
- *We have had no problems in the High Street and have found that people are very considerate*
- *One thing that should not be done is to remove any parking. The safest, most socially distanced way to get to the High Street is to drive. Any parking restrictions will result in a drop in shoppers.*
- *"Traffic has priority over/should give way to oncoming vehicle" signs to remind all the terrible Budleigh drivers who has right of way in the High St from Gingerbread to Staddons.*
- *Leave things alone - there is an elderly population and significant change will drive them to shop elsewhere*

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Answered: 285 Skipped: 86

Full, grouped, verbatim responses.

- *Local people seem happy to manage their own safety, as the seasons require, without any changes. Any changes in road layout or traffic routes could cause great difficulty for residents, maybe driving a long way round to access the surgery or church, and therefore causing an increase of traffic along West Terrace.*
- *No it's all good nothing should change*
- *Don't implement a one way system, it'll kill the town*
- *maintain current parking arrangements. Help to fill vacant premises (eg Post Office, Salterton Arms)*
- *Leave well alone, working alright as it is.*
- *See my answers to 8 and 7 above*
- *Leave things as they are!*
- *Not really*
- *Not really.*
- *N/a*
- *None.*

20 respondents answered “No”

88 respondents left Q8 blank

address anonymised

address anonymised